



## NOTICES OF PRIVACY PRACTICES

This notice describes how medical information about you may be used and disclosed and how you may get access to this information. These rules apply to Riverland Medical Center, Riverland Ferriday Clinic, and Living Well Clinic. **Please review this information carefully.**

### Your Rights

**When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you. You have the right to:**

#### **Get an electronic or paper copy of your medical record**

You can ask to see or get an electronic or paper copy of your medical record and other health information we have about you. Ask us how to do this.  
We will provide you a copy or summary of your health information, usually within 48 hours from request.  
We may charge a reasonable, cost-based fee.

#### **Ask us to correct your medical record**

You can ask us to correct health information that you think is incorrect or incomplete. Ask us how to do this.  
We may say "no" to your request, but we will tell you why in writing within 60 days.

#### **Request confidential communications**

You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.  
We will say "yes" to all reasonable requests.

#### **Ask us to limit what we use or share**

You can ask us not to use or share certain health information for treatment, payment or our operations. We are not required to agree to your request, and we may say "no" if it would affect your care.  
If you pay for a service or health care item out-of-pocket in full, you can ask us not to share that information for the purpose of payment or our operations with your health insurer. We will say "yes" unless a law requires us to share that information.

#### **Get a list of those with whom we've shared information**

You can ask for a list (accounting) of the times we've shared your health information for six years prior to the date you ask, who we shared it with and why.  
We will include all the disclosures except for those about treatment, payment and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free, but will charge a reasonable cost-based fee if you ask for another one within 12 months.

#### **Get a copy of this privacy notice**

You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

#### **Choose someone to act for you**

If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.  
We will make sure this person has this authority and can act for you before we take action.

#### **File a complaint if you feel your rights are violated**

You can complain if you feel we have violated your rights by contacting us using the information at the end of this document.  
You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, or calling 1-877-696-6775 or visiting [www.hhs.gov/ocr/privacy/hippa/complaints/](http://www.hhs.gov/ocr/privacy/hippa/complaints/).  
We will not retaliate against you for filing a complaint.

### Your Choices

**For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions. You have some choices in the way that we use and share information:**

In these cases, you have both the right and choice to tell us to:

**Share information with your family, close friends or others involved with your care**

**Share information in a disaster relief situation**

**Include your information in a hospital directory**

(If you are not able to tell us your preference, for example, if you are unable to communicate, we may go ahead and share your information if we believe it is in your best interests. We may also share your information when needed to lessen a serious and imminent threat to health or safety.)

In these cases we never share your information unless you give us written permission:

**Most sharing of psychotherapy notes**

**Riverland Medical Center does not market or sell personal information.**

In the case of fundraising:

**At this time, Riverland Medical Center does not conduct any fundraising activities that would involve our patients. In the event this should occur at some point in the future, you have the right to ask not to be contacted.**

## **Our Uses and Disclosures**

**How do we typically use or share your health information? We typically use or share your information in the following ways:**

### **Treat you**

We can use your health information and share it with other professionals who are treating you. (Example: A doctor treating you for an injury asks another doctor about your overall health condition.)

### **Run our organization**

We can use and share your health information to run our practice, improve your care and contact you when necessary. (Example: We use health information about you to manage your treatment and services.)

### **Bill for your services**

We can use and share your health information to bill and get payment from health plans or other entities. (Example: We give information about you to your health insurance plan so it will pay for your services.)

### **How else can we use or share your health information?**

We are allowed or required to share your information in other ways-usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see:

[www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html)

### **Help with public health and safety issues**

We can share health information about you for certain situations such as:

- Preventing disease
- Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

### **Do research**

We can use or share your information for health research

### **Comply with the law**

We will share information about you if State or Federal laws require it, including with the Department of Health and Human Services if it wants to see that we are complying with Federal privacy law.

### **Respond to organ and tissue donation requests**

We can share health information about you with organ procurement organizations.

### **Work with a medical examiner or funeral director**

We can share health information with a coroner, medical examiner or funeral director when an individual dies.

### **Address worker's compensation, law enforcement and other government requests.**

We can use or share health information about you:

- For worker's compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security and presidential protective services

### **Respond to lawsuits and legal actions**

We can share health information about you in response to a court or administrative order, or in response to a subpoena.

## **Our Responsibilities**

We are required by law to maintain the privacy and security of your protected health information.

We will let you know promptly if a breach occurs that may have compromised the privacy and security of your information.

We must follow the duties and privacy practices described in this notice and give you a copy of it.

We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time.

Let us know if you change your mind.

For more information see: [www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html](http://www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html)

### **Changes to the Terms of this notice**

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, in our office and on our website.

For concerns or questions contact:           Walton Wilson, Chief Compliance/Privacy Officer  
Riverland Medical Center  
P.O. Box 111 (1700 E. E. Wallace Blvd.  
Ferriday, La 71334  
Tel: 318-757-6551, Ext 302  
Email: [wwilson@riverlandmedical.com](mailto:wwilson@riverlandmedical.com)

Patient signature: \_\_\_\_\_

Date: \_\_\_\_\_

Witness Signature: \_\_\_\_\_